

Customer Snapshot

Armidale Diocesan Investment Group (ADIG)

Moving mission: critical technology partners secure quick, safe and smooth migration of entire database with minimal business and customer impact



About the company

The Armidale Diocesan Investment Group (ADIG) is a registered charity with the Australian Charities and not-for-profits commission (ACNC). The ADIG started operations in 1974 to address the growing financial needs of the parishes and schools in the Catholic Diocese of Armidale, NSW.

Returns on investments with ADIG are used for charitable, religious and educational works for the communities of Armidale and Tamworth. Today, the fund has over 6,000 investors, ranging from school children and families to clubs and associations. The total fund value currently exceeds \$300 million with a capital base of over \$35 million.

Facts at a glance

Product	Catholic Development Fund
Industry	Finance
Country	Australia
Region	ANZ



Migration occurred within a very tight time frame and was completed with little to no customer impact. The transition was smooth, systems have been reliable with no outages and business disruption has been kept to a minimum.

Grant Devine
Chief Executive Officer

Background

ADIG's incumbent cloud services supplier was exiting the business due to financial difficulties, leaving the fund with a very short time frame to find a replacement supplier that had the necessary manpower and infrastructure to ensure quick, safe and secure migration of their entire core database.

Grant, the CEO of the fund was aware of TAS from his prior roles in the banking industry, and knew of them as a highly professional and well-respected supplier of cloud services solutions.

Challenges

- ! Very tight time frame for full migration of core database
- ! Reliable and robust solution needed to ensure zero customer impact
- ! System reliability was a key concern to minimise business disruptions
- ! Safety and security of data was a crucial concern during migration as recovery would have been near impossible once their incumbent supplier exited the business

Benefits

- + Regular and open communication about project goals ensured that all of ADIG's requirements were met, despite the short time-frame
- + Limited disruptions to the business and smooth transition to the new cloud system enabled staff to rapidly get back to work and stay customer-focused

Why TAS?

Since 1989, TAS has built a reputation for delivering outstanding business outcomes. Our end-to-end cloud services are delivered through our four pillars of expertise, which include: infrastructure, network, productivity and security solutions. With our reputation for security, excellence and speed as the trusted technology partner to over 40% of Tier 2 and 3 financial institutions, we were the natural choice to manage this complex project, minimise downtime and support ADIG in a successful migration of their core database with zero customer impact.